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Privacy Policy

Your privacy on the Internet is important to Us. As a part of the operation of this site, We gather certain types of information about users. We want you to know the types of information We gather and what we do with it.

Information We Collect

We collect two general types of information from users: personal data (such as names and e-mail addresses); and aggregate data (such as information about traffic patterns on this site; for example, how many users log into this site on a daily basis).

Personal Data

Personal data is collected when users provide information to Us, for example in registering for electronic newsletters or other membership services, in answering surveys, purchasing items from the Store, registering to bid on items available at an online auction, and/or registering for contests and other promotional opportunities provided by Us. When you register or request information on this site, We generally need you to provide your name, e-mail address, mailing address, day phone number and credit card information (only when ordering products at the Store), as well as create a username and password. In addition, if you send Us personal correspondence, such as e-mails or letters, We may collect such information into a file specific to you.

Aggregated Information and Usage Information

Aggregate information, such as which page users access and information volunteered by users, such as survey information and/or site registration information, is collected through various methods. In the course of using Our site, We also automatically track certain information about you. This information includes the URL that you just came from, which URL you next go to, what browser you are Using, and your IP address. An IP address is a number that is automatically assigned to your computer whenever you're surfing the web. Web servers, the computers that "serve up" web pages, automatically identify your computer by its IP address, and when you request a page from Us, Our servers log your IP address. We do not link IP addresses to anything personally identifiable, so although your session will be logged, you will remain anonymous to Us.

Use of Cookies

Please refer to our cookie policy for details.

Use of Information Collected by Us

We use both the personal and aggregated and usage information We collect for multiple purposes. For example, We collect this information for fulfilling orders and prizes, administering information requests and providing information services, tracking/verifying compliance with Our policies as well as federal, state and local laws, and for editorial and feedback solicitation purposes. We may use your e-mail address and, in rare situations, your mailing address or phone number, to contact you regarding customer service issues or billing matters. Personal and aggregated information is also used to: improve the content of the Store; perform system administration activities; customize the content and/or layout of the Store for each individual user; and notify users about updates to the Store or promotional offers or opportunities that We believe will be of interest to you. We will always try to provide you with an opportunity to decline this service when such information is requested from you online. If you later decide you would rather not receive this information, or would like to opt-out of any other information request or distribution, you may also update your account information on the applicable portion of this site or simply reply to any e-mail sent to you and type UNSUBSCRIBE as the subject of your reply or in the message of the e-mail. We may also use your information and activity on the site to resolve disputes, troubleshoot problems and enforce Our Terms of Use.

Disclosure of Collected Information to Third Parties

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Security

The security of all personally identifiable information associated with users of this site is of great concern to Us. We implement a variety of security measures to maintain the safety of your personal information. Once We receive your transmission, We use reasonable efforts to ensure its security on Our systems. When credit card information is transmitted, We use SSL (secure socket layer) encryption technology. Any account information you enter on this site is password-protected so that only you can access it. You should not divulge your password or user identification number to anyone. Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. As a result, while We strive to protect your personal information, We can't ensure or warrant the

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Us at: sales@earthmountainbicycle.com.

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